DINESH BARAL

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PROFESSIONAL SUMMARY

Versatile IT Professional with over 5 years of experience in system administration, software development, and technical support. Proven expertise in managing complex IT infrastructures, implementing vendor systems, and providing high-level support in the hospitality and corporate sectors. Open to all IT-related job opportunities where technical problem-solving and leadership skills can contribute to organizational success.

EXPERIENCE

IT Administration | Wahaj Boulevard Hotel   **December 2025 - Present, Kuwait**
- Oversee and maintain hotel systems and software to ensure uninterrupted 24/7 operations.
- Coordinate with external software vendors for system implementations and technical issue resolution.
- Provide direct technical support to staff members to resolve software and hardware challenges.
- Manage guest-facing IT services, including Wi-Fi infrastructure maintenance and connectivity support.

IT Officer | Golden State Group   **November 2024 - November 2025, Nepal**
- Assisted staff with comprehensive IT-related support to maintain operational efficiency.
- Installed, upgraded, and maintained critical IT infrastructure.
- Implemented various vendor systems and coordinated with their support teams for troubleshooting.
- Advised management on the procurement and implementation of IT equipment and systems.

Laravel Developer | Genesis Web Technology   **July 2022 - October 2024, Nepal**
- Designed and optimized database schemas, ensuring data integrity and scalability.
- Implemented efficient routing and middleware solutions.
- Developed and integrated APIs, enhancing data exchange capabilities.
- Enhanced user experience by integrating frontend designs.
- Conducted thorough bug testing and resolved them.
- Conducted with cross-functional teams, coordinated project timelines & guided junior developers during implementation.

PROJECT

Outreach Nepal | outreachnepal.com
Developed and maintained the official website for leading advertising agency in Nepal. Focused on creating a high-performance, visually engaging platform to showcase corporate portfolios and marketing campaigns.

Lemon Nepal | lemon.com.np
Engineered a responsive web solution for a creative digital agency. Optimized site architecture for fast loading speeds and implemented custom features to highlight their creative service offerings.

Kyodai | mykyodai.jp
Contributed to the development and system maintenance of a multi-language platform catering to international users. Ensured data security and a seamless user interface for cross-border service accessibility.

Ghoksewa | ghoksewa.com
Developed a specialized educational portal for Loksewa preparation. Built features for user registration, exam modules, and content management to help students access preparation materials effectively.

CERTIFICATION

AWS Solutions Architect – Associate | Issue Date: April 4, 2025 | **Expiry Date:** April 4, 2028
Coursera – Fundamentals of Graphic Design | Issue Date: August 21, 2020
Digital Garage – The Fundamentals of Digital Marketing | Issue Date: April 2, 2020

EDUCATION

B.Sc. Computer Science and Information Technology
Tribhuvan University – New Summit College | **Obtained Score:** 76.83% | **Completed Year:** 2024 AD
High Level Education (+2 Studies)
New Summit College | **Obtained Score:** 3.17 GPA | **Completed Year:** 2019 AD

SKILLS

Soft Skills: Communication, Leadership, Time Management, Decision Making, Creativity, Analytical, Research
Systems & Infrastructure: System Administration, Vendor Management, IT Procurement, Hardware & Software Troubleshooting
Software Development: PHP, Laravel, Livewire, HTML, CSS, JavaScript,
Database & Tools: MySQL, AWS, Git, Postman, Odoo
Other: MS Office Package, Photoshop, Illustrator, Trello